### **INTRODUCTION**

IBIS Environmental Social Governance Consulting Africa (Pty) Ltd (IBIS) was commissioned by Aspen Pharmacare Holdings Limited (Aspen) to conduct an independent third-party assurance engagement in relation to the sustainability information in its Integrated Report (the Report) and the related Sustainability and ESG Data Supplement for the financial year that ended 30 June 2022.

IBIS is an independent licensed provider of sustainability assurance services. The assurance team was led by Petrus Gildenhuys with support from Charlotte de Koker, Bongani Machabe and Hsien Lou from IBIS. Petrus is a Lead Certified Sustainability Assurance Practitioner (LCSAP) with more than 25 years' experience in sustainability performance measurement involving both advisory and assurance work. This assurance engagement is the third sustainability assurance engagement conducted for Aspen by IBIS.

### **ASSURANCE STANDARD APPLIED**

This assurance engagement was performed in accordance with AccountAbility's AA1000AS v3 (2020) ("AA1000AS") and was conducted to meet the AA1000AS Type II moderate level requirements respectively as indicated below.

## **RESPECTIVE RESPONSIBILITIES AND IBIS' INDEPENDENCE**

## ASPEN

Aspen is responsible for preparing their Integrated Report and for the collection and presentation of sustainability information within the report.

Aspen is also responsible for maintaining adequate records and internal controls that support the reporting processes. ) IBIS

IBIS' responsibility is to the management of Aspen alone and in accordance with the scope of work and terms of reference agreed with Aspen.

IBIS applies a strict independence policy and confirms its impartiality to Aspen in delivering the assurance engagement.

## **ASSURANCE SCOPE**

The scope of the subject matter for moderate assurance in accordance with the AA1000AS assurance standard, as captured in the agreement with Aspen is set out below:

# SUBJECT MATTERS IN THE ASSURANCE SCOPE

Alignment with the AA1000AP (2018) stakeholder engagement principles of inclusivity, materiality, responsiveness, and impact The following selected disclosures relating to Aspen's material sustainability risks and opportunities covering the total Aspen Group

### **SAFETY:**

- Total Recordable Incident Frequency Rate (TRIFR) (page 63)
- High Consequence Incident Frequency Rate (HCIFR) (page 88)
- Lost Workday Frequency Rate (LWDFR) (see Sustainability and ESG Data Supplement)

## **ENVIRONMENTAL:**

- Scope 1 and 2 greenhouse gas emissions (page 27)
- Total electricity used (page 64)
- Total volume of water withdrawn (page 64)
- Total volume of waste recycled (page 64)
- Total amount of hazardous waste generated (see Sustainability and ESG Data Supplement)



## **ASSESSMENT CRITERIA**

The following assessment criteria were used in undertaking the work:



## ASSURANCE PROCEDURES PERFORMED

Our assurance methodology included:



## **ENGAGEMENT LIMITATIONS**

The procedures performed in a moderate assurance engagement vary in nature from, and are less in extent, than for a high assurance engagement. As a result, the level of assurance obtained for a moderate assurance engagement is lower than for high assurance as per AA1000AS.

The scope of work did not extend to any subject matters other than specified in this assurance statement. IBIS experienced no limitations to the agreed extent of work required for the engagement.

## **ASSURANCE CONCLUSION**

IBIS planned and performed the work to obtain all the information and explanations believed necessary to provide a basis for the assurance conclusion for a moderate assurance level in accordance with AA1000AS.

In our opinion, based on the work undertaken for moderate assurance as described, we conclude that the subject matters in the scope of this assurance engagement have been prepared in accordance with the defined criteria and are free from material misstatement.

### **KEY OBSERVATIONS AND RECOMMENDATIONS FOR IMPROVEMENT**

Based on the work set out above, and without affecting the assurance conclusion, the key observations and recommendations for improvement are set out below.

#### **IN RELATION TO AA1000APS**

**Inclusivity:** Aspen has a Group Stakeholder Engagement Policy and Group Communications and Media Policy which has defined and identified their key stakeholder groups and describes the formal stakeholder engagement process. These stakeholders' responses are integrated into Aspen's business process and assist in the formation of Aspen's strategy, policies, and reporting. There is a formal stakeholder process in place which points to a high level of stakeholder inclusivity, whereby stakeholder issues,



material needs, and concerns are reviewed by the Group Executive, Social and Ethics Committee and the Board. However, Aspen could consider including how its approach to stakeholder engagement eliminates and/or mitigates potential stakeholder engagement risks.

**Materiality:** Aspen has mapped out its materiality determination process which includes input from both internal and external stakeholders and considers economic, environmental, and social factors. This process contributes to the identification of key risks and opportunities that could have a material impact on their ability to achieve their strategic objectives and create value. The materiality determination process included sustainability related frameworks such as the UN Global Compact, OECD Guidelines, and SASB amongst others. These frameworks assist in identifying the key risks and opportunities into decision-making processes to achieve alignment with Aspen's risk appetite, which is ultimately approved and monitored by the Board. As Aspen continuously evolves in their business strategy, the articulation of the timeframes and periods relating to its regular assessment and monitoring of materiality should be included.

**Responsiveness:** Aspen responds to stakeholders' material needs and concerns across different stakeholder groups, at both corporate and operational levels. Executive management submits quarterly stakeholder engagement reports that detail notable engagements with the Aspen's key stakeholders and any material topics. Stakeholder issues, material needs, and concerns are reviewed by the Group Executive, Social and Ethics Committee and the Board. Aspen could also consider including response timeframes to stakeholders in its escalation processes.

**Impact:** Aspen reports on a range of material environmental, social and governance topics based on its ongoing monitoring, measurement, and evaluation of its impacts; both qualitatively and quantitatively. Aspen's strategy is aligned to the UN Global Compact and the UN SDGs which demonstrates their commitment to creating value for all stakeholders in a responsible and transparent manner. Eight of the SDGs that most closely align with Aspen's business have been adopted and reported on for FY2022, demonstrating Aspen's impact related to the relevant topics. It is recommended that Aspen continue to report on the progress against the select SDGs as well as monitor and measure the social changes that result from Aspen's activities and the long-term impacts on its stakeholders and on Aspen's business itself. Aspen could consider expanding on its impact management in its sustainability management framework, as it does in its annual reporting.

#### IN RELATION TO THE SELECTED DISCLOSURES

It was observed that appropriate measures are in place to provide reliable source-data related to the selected disclosures assessed. Aspen has an established sustainability data management system in place, which assists with the collection and consolidation of sustainability information. Data inconsistencies identified during the assurance process were subsequently corrected and IBIS is satisfied with the accuracy of the final data in the assurance scope.

A comprehensive management report detailing specific findings and recommendations for continued sustainability reporting improvement has been submitted to Aspen management for consideration.

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Petrus Gildenhuys Director, IBIS Environmental Social Governance Consulting Africa (Pty) Ltd



Johannesburg 28 October 2022

