



2019 Corporate Brochure

Healthcare. We Care.

### **Aspen** overview

Headquartered in Durban, South Africa, we have a 160-year heritage and have grown into a leading specialty and branded multinational pharmaceutical company in both emerging and developed markets.

Our key business segments are Manufacturing and Commercial Pharmaceuticals comprising Regional Brands and Sterile Focus Brands that include Anaesthetics and Thrombosis. Our world-class manufacturing facilities are scaleable to demand and are accredited by leading international regulatory authorities which enables us to improve the lives of patients through our high quality, affordable medicines and products.

# 23 manufacturing facilities at

15 manufacturing sites

Approximately

**10 000** employees

Some **782 000** 

**Mandela Day** 

beneficiaries over nine years

70 business operations in

55 locations

We supply medicines to

150 countries

83% waste recycled

**313 SED** and educational initiatives

### Aspen's six capitals

All organisations depend on various forms of capital for their value creation. In the International <IR> Integrated Reporting Framework, these capitals are defined as intellectual, manufactured, human, social & relationship, natural and financial capital

The business model on pages 08 and 09 details the integration of our six capitals into the business. The icons below serve as an identifiable visual reference to these six capitals within this report.















More than 600 brands supplied to approximately 150 countries and territories



over 40 million tonnes of API and medicines produced at our sites in 2019



More than 45 nationalities employed in 70 locations across the world



More than 300 SED projects supported by the Group



More than 72 000 tonnes of waste recycled by our manufacturing sites

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#### **Forward-looking statements**

This report may contain forward-looking statements with respect to our future performance and prospects. While these statements represent our judgements and future expectations at the time of preparing this report, a number of emerging risks, uncertainties and other important factors could cause actual results to differ materially from our expectations. These include factors that could adversely affect our business and financial performance.

#### Feedback and contact

We value feedback from our stakeholders and use it to ensure that we are reporting appropriately on the issues that are most relevant to them. Please use the online contact form or email the Company Secretary at rverster@aspenpharma.com

### www.aspenpharma.com



**Statutory financial statements** and tax returns filed in more than

55 jurisdictions

# **About** Aspen

We are a global specialty and branded pharmaceutical company, improving the health of patients across the world through our high quality and affordable medicines. Active at every stage of the value chain, we are uniquely diversified by geography, product and manufacturing capability, positioning us well to maximise the value we create for our business and its diverse stakeholders.

**Approximately** 

employees in 70 businesses across 55 countries

Women

**52**% Men

Total revenue

R38,9

continuing operations



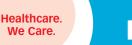
define the foundation on which Aspen has been built. These are the values we share as we work together toward achieving the vision of the Group



### Teamwork



### Integrity



### Commitment

We go the extra mile, seeking to exceed expectations



### **Excellence**

We strive to be the best we can be and



### **Innovation**

### **Our vision**

"To deliver value to all our stakeholders as a responsible that provides high quality, affordable medicines and products globally." This encapsulates the Group's inherent approach of conducting business ethically, with integrity and with a commercial wisdom which strives to enhance the economic and social wellbeing of our patients, consumers, employees, customers and business partners.

### Our geographic footprint

Headquartered in South Africa, we have a global commercial presence in both emerging and developed markets.

**56**% of Commercial **Pharmaceutical** revenue from emerging markets

#### Our manufacturing capabilities

Our manufacturing capabilities span a wide variety of product types including injectables, oral solid dose, liquids, semisolids, steriles, biologicals and active pharmaceutical ingredients ("APIs"). Our manufacturing sites hold international approvals from some of the most stringent global regulatory agencies.

Active pharmaceutical ingredient facilities

**Finished** dose form facilities

### Our commitment to sustainability

We are committed to creating value for all of our stakeholders in a manner that is responsible, transparent and respects the rights of all.

FTSE/JSE Responsible **Investment Index** constituent

### **Strategic objectives**

Our strategic objectives provide the foundation for our plan of action to achieve our short, medium and long-term goals. An analysis of these strategic objectives and KPIs is set out in our 2019 Integrated Report available online.





To achieve strategic advantage through our integrated supply chain



To provide a safe, challenging and rewarding environment for our employees



To practice good corporate citizenship



### **Our business segments**

We focus on marketing and manufacturing a broad range of post-patent, branded medicines and domestic brands covering both hospital and consumer markets through our key business segments:



### **Commercial Pharmaceuticals**

Contribution to Group revenue



**Regional Brands** – a widely diverse segment comprising predominantly leading domestic brands in the Sub-Saharan Africa, Australasia and Latin American territories.

46%



**Sterile Focus Brands** – focused on niche, sterile products comprising our Anaesthetics Brands and Thrombosis Brands.



**Anaesthetics** – includes a broad range of general anaesthetics, muscle relaxants as well as a number of local anaesthetics including topical agents.



**Thrombosis** – comprises a broad range of specialist injectable anticoagulants with a focus on low molecular weight heparins, Xa inhibitors and heparin derivatives.

39%



### Manufacturing

Contract and supply of chemical and biochemical APIs and finished dose form ("FDF") pharmaceuticals for third parties.

15%

### **Our history**

### Foundation Phase 1997 to 2007

- Began trading in 1997
- Listed on the JSE in 1998, acquiring South African Druggists thereafter
- Established a presence in Australia, our first offshore operation
- Launched Africa's first generic anti-retroviral ("ARV")
- Received various international pharmaceutical regulatory accreditations for our Port Elizabeth-based manufacturing site
- Acquired FCC, South Africa's only manufacturer of APIs
- Established Aspen Global Incorporated as well as commercial and manufacturing operations in a number of new territories, including Europe, Latin America, the Middle East, Sub-Saharan Africa and South East Asia
- Concluded several acquisitions for rights and access to global and specialty brands, injectable anticoagulants, a sterile manufacturing site in France and an API business in the Netherlands

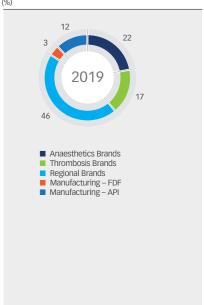
**Global Expansion Phase 2008 to 2014** 

### Specialty Focus Phase 2015 to 2019 →

- A number of strategic acquisitions and disposals were concluded, including the acquisition of commercialisation rights for a broad range of anaesthetics, making Aspen the leading supplier of anaesthetics outside of the USA, and the disposal of the Nutritionals business
- Began producing complex specialty brands
- Further geographic expansion, including the establishment of a presence in China

## **Performance** summary

### Group revenue by business segment



### Group revenue by customer geography



# Revenue from continuing operations increased by 1% (-2% CER) to R38 872 million

Revenue growth from Commercial Pharmaceuticals in emerging markets was marginally positive while being marginally negative in developed markets resulting in overall CER decline from this segment of 1%. Manufacturing revenue declined 11% (CER) and was the main contributor to the overall negative CER growth of 2%.

# Normalised EBITDA from continuing operations decreased by 2% (-4% CER) to R10 824 million

Normalised EBITDA from continuing operations, comprising operating profit before depreciation and amortisation adjusted for specific non-trading items was negatively impacted by lower manufacturing revenue and related gross margins.

# Normalised headline earnings per share from continuing operations decreased by 7% (-8% CER) to **1 414 cents**

Normalised headline earnings per share ("NHEPS") from continuing operations comprises headline earnings per share from continuing operations adjusted for specific non-trading items and is a measure which provides clear comparability of the financial performance of our ongoing underlying business. The lower normalised EBITDA and increased net financing costs contributed to the decline.

# Net borrowings reduced to **R38 984 million** (from R53 507 million at 31 December 2018)

Proceeds from the disposal of the discontinued operations of R12 299 million coupled with strong operating cash flows (cash conversion ratio of 107%) contributed to the reduction in net borrowings.

# No dividend has been declared for the year ended 30 June 2019 (2018: 315 cents)

Taking into account our prioritisation of deleveraging the balance sheet, existing debt service commitments during FY2020 and the short-term requirements of the ongoing capital projects, the Board has decided that it would not be prudent to declare a dividend at this time.

### Intellectual capital

- **Divested** the Nutritionals business, achieving increased focus in pharmaceutical business
- **Completed** serialisation projects in our manufacturing sites meeting regulatory requirements designed to combat counterfeit medicines reaching patients
- 47 products launched in 22 countries and territories

### Manufactured capital

- R2 442 million invested in capital replacement and expansion projects
- Progressed various initiatives to support our **backward** integration objectives at our API manufacturing sites
- Investment in new technology to enhance operational efficiency

### Human capital

- **R56,6 million** invested in training our employees
- **Zero** occupational fatalities and permanent disabilities
- 27% women in top 100 positions of the Group



### Social & relationship capital

- Mandela Day campaign for 2019 reached over 300 000 beneficiaries through 127 projects in 40 countries
- Achieved a score of 3,7 out of 5 in the FTSE/JSE Responsible Investment Index
- Aspen's 2018 Integrated Report ranked as "good" by the EY Excellence in Integrated Reporting Awards.

### Natural capital

- "B- Management" performance rating for 2018 Climate Change carbon disclosure project ("CDP") and Water CDP
- **Increase** in waste recycled from 81% to 83%
- 7% increase in water withdrawn

### Financial capital

- Significant **reduction** in the Group's net borrowings
- Rigorous impairment testing performed resulting in R3 812 million in total impairments to assets
- R1 439 million of wealth created reinvested in the Group

### The value we create



As a global pharmaceutical company, we play an important role in contributing to the health and wellbeing of people. Our sustainable business model creates long-term value for our key stakeholders.

### **Patients and** healthcare providers

- Improving health and quality of life for patients that use our medicines
- Provision of quality and affordable treatment options and medicines to patients, healthcare professionals ("HCPs") and healthcare systems

### **Our employees**

- Providing of employment in the geographic regions in which we operate
- Opportunities for growth and development
- Diverse and inclusive working environment, free of discrimination and harassment

### **Communities in** which we operate

- Economic stimulus through procurement of goods and services
- Contribution to governments through taxes
- Contribution to society through engagement with civil society and investment in social economic development ("SED")

### **Our investors** and funders

- Capital and shareholder distributions
- Servicing and repayment

### Financial value we create Purchased and other materials Wealth operating and services created Revenue R25 159 R38 872 R1 097 R14 810 million million million million





### Our investment case

Leveraging our strengths and capabilities to deliver long-term shareholder value, while living the Aspen values.

Responsible corporate citizen and a trusted partner

- We are committed to effective and robust corporate governance making us a trusted partner. Recent high profile corporate challenges have further heightened our attention to governance and we remain committed to continuously improving our reporting, transparency and disclosure.
- We are a signatory to the United Nations Global Compact ("UN Global Compact") Initiative.
- A constituent of the FTSE/JSE Responsible Investment Index.

Strategically relevant manufacturing capital

- We are a widely accredited and compliant supplier of high quality, affordable medicines.
- We have the capabilities to improve and sustain a cost competitive manufacturing base concentrating on high volume products.
- · Our supply chain is overseen by a dedicated team striving towards delivery, on-time and in-full.

Global footprint with a focus on emerging markets

- With a strong foundation in the South African market, we now have 70 established business
  operations, weighted towards emerging markets.
- Operating in the highly regulated pharmaceutical sector, our geographic footprint provides diversification of our risk exposure.
- Our regional sales force is weighted towards emerging markets, positioning us to benefit from the growth demographics in these territories.

Diverse, branded product portfolio

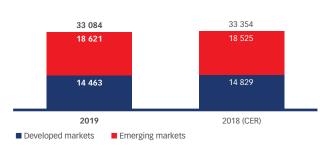
- Our portfolio of products has strong brand equity, supporting the promotion of both our global Sterile and Regional Brands therapeutic segments.
- Diversification is achieved through our product portfolio which comprises a basket of related post-patent, branded medicines and domestic brands spanning most therapeutic areas and offering improved health to patients through all stages of life.

Committed management team, strongly aligned with shareholders' interests

- We have entrepreneurial and decentralised management teams.
- In-country management take responsibility for identifying opportunities in their regions, based on their local expertise.
- Approximately 17% ownership by executive management

# Contribution of emerging markets and developed markets to Commercial Pharmaceuticals

(R'million)



Definition of EM based on MSCI AWI Index and Frontier Markets Index.

### Total Commercial Pharmaceuticals (R'million)

33 084 33 354
17 817 17 736

15 267 15 618

2019 2018 (CER)

Regional Brands

### **Our business** model

We use our six capitals and our unique value drivers to provide high quality, affordable medicines and products and create value for our stakeholders in a responsible and sustainable way.

We develop our strategic objectives to provide the foundation for our plan of action to achieve our short-, medium- and long-term goals

We rely on our unique value drivers within our six capitals, available online, to effectively implement our strategy and business activities

We create value through our globally integrated value chain



To enhance access to high quality, affordable medicines



To achieve strategic advantage through our integrated supply chain



To provide a safe, challenging and rewarding environment for our employees



To practice good corporate citizenship



To create sustainable economic value for all of our stakeholders



- Trusted Aspen brand
- Targeted product portfolio
- Business acquisition and integration expertise
- Strong presence in emerging markets
- Efficient portfolio renewal



- Complex manufacturing expertise
- Vertical integration advantages
- Globally competitive, scalable and widely accredited manufacturing facilities



 High performance and innovative culture



Social & relationship  Strong stakeholder relationships and corporate reputation



Natural

 Focus on environmental protection



- Capital and funding
- Cash generation



### **Product pipeline** development

Patient/ consumer needs

Product development, acquisition and registration





### Manufacturing and supply chain operations

Procurement API manufacturing FDF manufacturing Distribution



end-to-end global supply chain management performed by a highly experienced team

Efficiencies achieved through

Investment in a product portfolio

of niche, specialty medicines

that present opportunities for

sustainable revenue growth

• Targeted acquisitions that

Internal development of

products that leverage our

· Line extensions of existing

intellectual and manufacturing

Intellectual Property ("IP") into

present value enhancement

achieved through:

opportunities

advantage

new geographies

Capitalise on our own significant manufacturing capability of both APIs and FDFs as well as our external supply network focusing

- Reliable supply of high quality products
- Optimisation of operational costs
- Maximisation of vertical integration synergies



### Commercialisation

Marketing and sales

Healthcare professional engagement and support

Patient/consumer use

Generation of organic revenue and profit growth through focused promotion of our products by our extensive sales representation in more than 50 countries

Capital is reinvested in our pipeline to provide the platform for future revenue growth, improved operational synergies and to create capacity for new value adding opportunities while also providing returns to shareholders

Our values >



Teamwork ••



We provide high quality, affordable medicines and products, focusing on niche therapeutic areas

# Achieving outcomes that create longterm value for our stakeholders





Improved health and quality of life for the patients and consumers that use our products



Economic stimulation in the regions in which we operate





Employment opportunities and skills development provided to our 10 000 employees





Uplifting the lives in the communities in which Aspen works around the world

Initiatives to reduce the impact of our operations on the natural environment



**Anaesthetics** 

**Sterile Focus Brands** 

Natural



Generation of wealth to fund future growth and expansion



**Thrombosis** 

A contribution to governments through direct and indirect taxation





Sustainable earnings growth and return for shareholders





Excellence · · · · · · · · ·



# Our global presence\*







Contribution to revenue

**Developing Europe & CIS** R2 516 million



**Contribution to revenue** 

**USA & Canada** R675 million **NORTH** 

We supply medicines to more than

countries

Contribution to revenue

70 established business operations in 55 countries



Aspen has a strong presence in both emerging and developed countries and regions.

- \* Specific location details are provided online.

- Marketing centres

Group headquarters

O Branch representative offices

and manufacturing centres

Combined sales, marketing, distribution

Sales, marketing and distribution centres

- Manufacturing site
- Sales, marketing, distribution and support centres
- Support centre
- New product development and manufacturing site



Contribution to revenue

Japan R2 124 million



Contribution to revenue

**Other Asia** R1 456 million



Contribution to revenue

China R2 872 million





**Contribution to revenue** 

**MENA** R1 056 million



**Contribution to revenue** 

**Sub-Saharan Africa** R8 575 million



**Contribution to revenue** 

**Australasia** R4 420 million

## Our manufacturing capabilities

### Primary sites

### PORT ELIZABETH, SOUTH AFRICA



**UNIT 1 FACILITY** Capability: High-volume solids manufacturing and packing for domestic and

export markets. Maximum output:

6 billion tablets.

Accreditation: ANVISA, FMHACA, GCC, ICHA, MCAZ, MHRA, NAFDAC, NDA, PMPB, PPB, SAHPRA, TFDA, TGA, US FDA, WHO.

**UNIT 2 FACILITY** 

Capability: Small to medium-volume solids manufacturing for domestic and export markets.

Maximum output: 4 billion tablets.

Accreditation: ANVISA, FMHACA, GCC, ICHA, MCAZ, MHRA, NAFDAC, NDA, PMPB, PPB, SAHPRA, TFDA, TGA, US FDA, WHO.

Capability: End state packing for domestic market.

Maximum output:

140 million packed units of tablets and capsules.

**Accreditation: SAHPRA** 

**UNIT 4 FACILITY** 

**Capability:** Hormonal and high-potency solids manufacturing and packaging

for the domestic and export markets.

Maximum output:

3,2 billion tablets (hormonal); 395 million tablets (potency).

Accreditation: LASD, SAHPRA. and US FDA.

STERILE FACILITY SVP 1: MULTI-PRODUCT SUITES A AND B

Capability: Eye drops, ampoules, vials; aseptic and terminal sterilisation capability for domestic and export markets.

Maximum output:

Suite A: Up to 42 million units of eye drops; Suite B: Up to 25 million units of ampoules; Up to 12 million units of liquid vials

Accreditation: LASD, SAHPRA, US FDA, WHO.

STERILE FACILITY SVP 2: HIGH-POTENCY SUITE

(commercial production FY2021)

Capability: Liquid ampoules, vials and cartridges; emulsion ampoules, vials and cartridges; lyophilised vials; aseptic and terminal sterilisation capability for domestic and export markets.

Maximum output:

Suite C

Up to 20 million vials; Up to 25 million ampoules; Up to 13 million cartridges.

**Accreditation:** Regulatory inspections pending (project phase). LASD tentatively planned, SAHPRA and TGA planned.

### NOTRE DAME DE BONDEVILLE, FRANCE



### STERILE PREFILLED SYRINGE MANUFACTURING SITE

**Capability:** Aseptic and terminally sterilised prefilled syringe manufacturing and packing for domestic and export markets.

Maximum output:

85 million syringes (Etna line); 130 million syringes (Stromboli line); 180 million syringes (Vesuve line) – (commercial production FY2020)

Accreditation: ANSM, ANVISA, ASN, DQS, HPB, PMDA, US FDA.

### BAD OLDESLOE, GERMANY

### **MULTI-DOSE FORM SITE**

(Additional commercial production FY2021)

Capability: Solid dose forms, oral and topical liquids, semi-solids and blow-fill seal, manufacturing and packing for domestic and export markets.

Maximum output:

3.3 billion tablets: 6 240 tonnes of liquids: 1 404 tonnes of topical liquids: 351 tonnes of semi-solids, 60 million units for blow-fill seals.

Accreditation: ANVISA, GRA, IRA, LRA, PPB, PMDA, TGA, US FDA.

### ACCRA, GHANA



Capability: Small to medium-volume liquids.

Maximum output: 567 kl. of liquids Accreditation: GFDA.

### DAR ES SALAAM, TANZANIA

Regional facilities



Capability: Small to medium volume semisolids, large volume solids and liquids.

Maximum output:

1,0 billion tablets; 60 million capsules; 15 tonnes of semi-solids; 1 500 kl of liquids; 8 million

Accreditation: PPB, TMDA, PMPB, ZAMRA, MoH - DRC, NAFDAC, DPML-CI, EFDA.

### EAST LONDON, SOUTH AFRICA



#### ORAL CONTRACEPTIVE FACILITY

Capability: High-volume oral contraceptive manufacturing and packing for domestic market.

Maximum output: 1 billion tablets.

Accreditation: Last audit conducted by

SAHPRA in 2009

### **MULTI-PRODUCT FACILITY**

Capability: Solids, semi-solids and liquid manufacturing and packing for domestic market.

Maximum output:

560 million tablets; 32 million packs of semi solids; 160 million packed units of liquids.

Accreditation: SAHPRA.

### We manufacture a

# wide variety of product types

including injectables. oral solid dose, liquids, semi-solids, steriles, biologicals and APIs.

Abbreviations of pharmaceutical regulatory authorities and acronyms are on pages 20 and 21.

## Regional facilities

### HYDERABAD, INDIA

**(b)** 

Capability: Small to medium-volume solids manufacturing for export markets.

#### Maximum output:

700 million tablets; 30 million effervescent tablets; 120 million capsules; 60 tonnes of pellets; 25 million powder filled sachets Accreditation: DCA, SAHPRA, ANVISA,

ISO 9001, ISO 17025.

### MELBOURNE, AUSTRALIA



Capability: High-volume solids, liquids and

semi-solids.

Maximum output:

3 billion tablets; 90 million sachets; 1 167 tonnes

semi-solids; 1721 tonnes liquids.

Accreditation: TGA, ISO 14001, OSHAS 18001.

### NAIROBI, KENYA



Capability: Small to medium-volume solids, liquids and fast-moving consumer goods.

Maximum output:

750 million tablets; 600 kl of liquid. Accreditation: PPB, TMDA, UNDA, PMPB, ZAMRA, MOH -DRC, EFDA, NAFDAC, MCAZ,

GFDA.

### VITÓRIA, BRAZIL



Capability: Small to medium-volume solids, liquids and semi-solids.

### Maximum output:

10,5 million sealing; 162 million tablets and capsules; 675 000 bottles of liquids or 40 kl; 380 000 packs of semi-solids or 3,8 tonnes. Accreditation: ANVISA, GMP, ISO 14001, OHSAS 18001.

> 23 manufacturing facilities at 15 sites

### **API** facilities

### CAPE TOWN, SOUTH AFRICA



Capability: Specialised API and high potency manufacturing for domestic and export markets.

Maximum output:

46 000 kg

Accreditation: EDQM, PMDA, SAHPRA, US FDA.

### NOTRE DAME DE BONDEVILLE, FRANCE



#### **NANDROPARIN & CERTOPARIN FACILITY**

**Nadroparin** 

Capability: Specialised biochemical API – conversion of heparin to nadroparin.

Maximum output: 200 batches of nadroparin. Accreditation: ANSM, DQS.

Capability: Specialised biochemical API – conversion of heparin to certoparin.

Maximum output: 45 batches of certoparin.

Accreditation: Regulatory submission to take place.

#### **FONDAPARINUX FACILITY**

Capability: Specialised chemical API – purification by chromatography of

fondaparinux. Maximum output:

34 batches of fondaparinux sodium.

Accreditation: ANSM, ANVISA, DQS, KFDA, PMDA, TRA, US FDA.

### SIOUX CITY, USA



Capability: Specialist biochemical API - heparin intermediates.

Maximum output:

Biologicals - capacity is measured on demand - dependent on product mix.

Accreditation: Re-registration for US FDA.

### OSS, THE NETHERLANDS



### DE GEER SITE

Capability: Specialised hormonal and chemical APIs: wet chemical multipurpose capability, final powder handling (milling/sieving) and solvent recovery by distillation.

Maximum output:

Installed reactor capacity: 114 m³ with reactor size between 2 m³ and 10 m³ beside bulk tank storage capability.

Accreditation: ANVISA, EMA, ISO 14001, KFDA, OHSAS 18001, PMDA, Russia MOIT US FDA

#### **MOLENEIND SITE**

Capability: Specialised biochemical, hormonal and chemical APIs. Dedicated biochemical reactors, multipurpose chemical reactors and dedicated solvent recovery unit.

### Maximum output:

Installed chemical reactor capacity (small molecule API + peptides): 59 m³; Biochem reactor capacity: 245 m³ beside multiple storage capacity. Accreditation: ANVISA, EMA, ISO 14001, KFDA, OHSAS 18001, PMDA, Russia MoIT, US FDA.

### **BOXTEL SITE**

Capability: Specialised biochemical API – gonadotrophin intermediates and virus filtered API.

Maximum output: Measured on demand.

Accreditation: EMA, ISO 14001, OHSAS 18001, PMDA, US FDA.

# Our sustainable business strategy

We recognise that doing business in a sustainable and responsible manner is integral to ensuring our future viability. Sustainability considerations underpin our strategy and are integrated into the way we do business.

### Our vision

#### Our vision unites us in our purpose

To deliver value to all of our stakeholders as a responsible corporate citizen that provides high quality, affordable medicines and products globally.

### **Our values**

Our shared values are the foundation as we work toward achieving our vision

Teamwork: We optimise our performance by pulling together. Our combined capabilities exceed the sum of each individual.

**Innovation**: We constantly search for better ways of doing things and are solution oriented. **Commitment:** We go the extra mile, seeking to exceed expectations.

**Excellence**: We strive to be the best we can be and to deliver to the highest standards. Integrity: Our integrity is not negotiable.

### Healthcare. We care.

Our credo underpins our commitment to create value for all our stakeholders in a manner that is responsible, transparent and respects the rights of all

Our sustainability themes, available online, are integrated in our corporate strategy:

- Patients
- Employees
- Society
- Environment

Our five strategic objectives provide the foundation to deliver our strategy of creating long-term value for all of our stakeholders. Our focus areas outline our plan of action over the short- to medium-term.

### Strategic positioning

Our strategic positioning supports delivery of our vision.

We seek to achieve this through developing a differentiated portfolio of relevant IP, creating value through our complex manufacturing capabilities and enabling access through our globally integrated supply chain.

Our market positioning is focused on leveraging opportunities presented by emerging markets, balanced with presence in more established, stable developed markets.

Through our dynamic portfolio management model, we build, maximise and reshape our basket of products to achieve a global product portfolio of niche, specialty products complemented by leading Regional Brands, aligned to our manufacturing capability.

We implement our strategy by applying the resources we have available in execution of our business model to achieve sustainable growth and value creation (pages 08 and 09).

We have identified KPIs designed to provide a defined measure of performance against our strategic objectives. We track our performance by reporting against these KPIs to the Board on a quarterly basis. In this way, the performance of executive directors, executives and senior management is aligned to our sustainable business strategy. Reporting on our performance against our strategic objectives is included in Our strategic business performance available online.

#### Assurance on our KPIs

We obtain assurance on these reported KPIs through a combined assurance approach:

FRM • PwC. Internal Audit Empowerdex A

Further discussion on combined assurance is available online

### To enhance access to high quality affordable medicines

#### Our focus areas

- Develop and strengthen pipeline and accelerate product launches
- Expand presence in emerging markets with a focus on establishing a meaningful presence in countries with high growth potential
- Implement initiatives to achieve security of supply
- Explore opportunities for strategic regional partnerships
- Establish a route to market strategy for the United States pipeline

- In-market sales value of total product pipeline for the next five years
- Number of product recalls

### To achieve strategic advantage though our integrated supply chain

### **Our focus areas**

- Optimise operations and drive efficiencies and reduce cost of
- Achieve the transfer of the manufacture of complex, sterile products to Aspen sites over the next three years
- Focus on supply performance and optimise carrying levels of

### KPI

Gross profit percentage

### To provide a safe, challenging and rewarding environment for our employees

### Our focus areas

- Build a culture of operational excellence and crossfunctional collaboration
- Strengthen leadership capacity across the Group
- Harness the benefits of diversity and inclusion
- Focus on the development and retention of required skills
- Maintain a strong health and safety culture across our operations

- Average staff turnover
- Average training spend per employee
- Percentage of females in top 100 positions in the Group
- Percentage of black employees in top 50 positions in South Africa
- Lost work day frequency ratio (LWDFR)#

### To practice good corporate citizenship

### Our focus areas

- Maintain high governance and ethical standards
- Enhance relationships and reputation with our various stakeholders
- Explore resource efficiency projects to secure security of supply and minimise impact on the environment

- Broad-based black economic empowerment ("BBBEE") accreditation in South Africa
- FTSE/JSE Responsible Investment Index score
- Carbon emissions#
- Waste recycled#
- Water withdrawn#
- Electricity used#

#### To create sustainable economic value for all our stakeholders

### Our focus areas

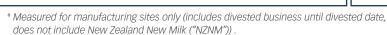
- Drive organic growth through maximisation of the potential of existing portfolio and markets
- Increase operating margins and generate strong free cash flow
- Accelerate deleveraging
- Remain alert to acquisition, disposal and collaboration opportunities which present strategic value
- Optimise the allocation of available capital
- Deliver economic benefits to suppliers, employees, governments, communities and shareholders

- Revenue growth
- NHEPS growth
- Normalised EBITDA growth
- Normalised EBITDA margin
- Return on ordinary shareholders' equity
- Operating cash flow per share





Leverage ratio



### **Our Board of Directors**

### **Executive directors**



### Stephen Saad (55)

**Group Chief Executive** 

Qualifications: CA(SA), PhD (Commerce) Honoris Causa

**Appointed:** January 1999 Classification: Executive director













### Gus Attridge (58)

Deputy Group Chief Executive (Finance Director)

Qualifications: CA(SA) Appointed: January 1999 Classification: Executive director









### **Independent non-executive directors**



### Kuseni Dlamini (51)

Qualifications: MPhil (Oxon), BSocSci (Hons) (Natal), Global Leadership for the 21st Century Programme (Harvard), Foundations for Leadership in the 21st Century (Yale)

**Appointed:** April 2012

Classification: Independent non-executive, Chairman











### Ben Kruger (60)

**Qualifications:** CA(SA), Advanced Programme in Management (Harvard Business School)

Appointed: April 2019

Classification: Lead independent non-executive











### Linda de Beer (50)

Qualifications: CA(SA), MCom (Tax), CD(SA)

Appointed: July 2018

Classification: Independent non-executive















### Themba Mkhwanazi (49)

Qualifications: B.Eng (Hons) **Appointed**: April 2019

Classification: Independent non-executive













### Babalwa Ngonyama (45)

Qualifications: CA(SA), MBA, Higher Diploma in Banking Law

(RAU)

**Appointed:** April 2016

Classification: Independent non-executive













### Sindi Zilwa (52)

Qualifications: CA(SA), CD(SA), Advanced Taxation Certificate (UNISA), Advanced Diploma in Financial Planning (UOFS) and Advanced Diploma in Banking (RAU)

Appointed: September 2006

Classification: Independent non-executive













### Non-executive directors



**Chris Mortimer** (58) Qualifications: BA, LLB Appointed: January 1999 Classification: Non-executive











David Redfern (53)\* Qualifications: BSc (Hons), CA **Appointed:** February 2015 Classification: Non-executive











### **Expertise**



Pharmaceuticals

Information and technology governance

Governance and compliance

Sales and marketing management

Accounting, finance and tax

Risk and opportunity management

Environment, health and safety

**Human resources** 

Manufacturing

### Riaan Verster (43)

Qualifications: BProc, LLB, LLM (Labour Law), ACIS

Appointed: December 2011

**Classification:** Company Secretary & Group Governance Officer

# Our approach to governance

### Aspen's approach to governance

Governance in the Group extends beyond mere legislative and regulatory compliance. Management strives to entrench an enterprise-wide culture of good governance aimed at ensuring that decisions are taken in a fair and transparent manner, within an ethical framework that promotes the responsible consideration of all stakeholders, while also holding decision-makers appropriately accountable. In line with the philosophy that good corporate governance is an evolving discipline, governance structures, practices and processes are actively monitored and

revised from time to time to reflect best practice.

The Board is accountable to shareholders and other stakeholders and is ultimately responsible for the implementation of sound corporate governance practices throughout the Group. Aspen's Board of Directors is committed to ensuring that the Group adheres to high standards of corporate governance in the conduct of its business.

The directors are of the opinion that the Group has applied the requirements of King  $IV^{TM}$ . The application of the King  $IV^{TM}$ 

principles and adoption of the various recommendations set out therein is more fully detailed in our unabridged Corporate Governance report available online.

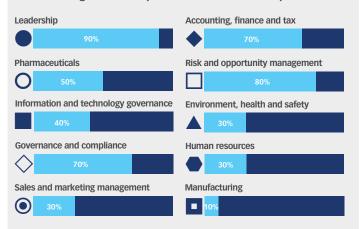
A formally documented and approved Board Charter outlines the composition, scope of authority, responsibilities, powers and functioning of the Board. In addition, the Board functions in accordance with the requirements of King IV™, the provisions of the South African Companies Act of 2008, the Listings Requirements of the JSE and other applicable laws, rules or codes.

### **Board composition**

### **Diversity of expertise**

**Policy:** To create an experienced Board with the appropriate balance of knowledge and skills in areas relevant to the Group.

### The following areas of expertise are relevant to Aspen



### Independence

**Policy:** To comprise a majority of non-executive directors, the majority of whom should be independent.

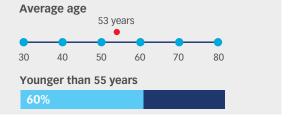


### **Board size**

**Policy:** To target a Board size which promotes accountability and encourages healthy, constructive debate and decision-making, while meeting regulatory and MOI requirements. The appropriateness of the Board size is evaluated annually by the Remuneration & Nomination Committee.

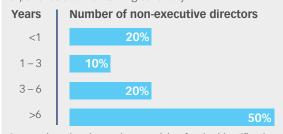
### **Diversity of age**

**Policy:** Executive directors retire from their positions and from the Board at the age of 65. The company's retirement policy does, however, make provision to extend the relationship beyond the normal retirement age. Non-executive directors, 70 years and older, retire at each AGM and are proposed for re-election if recommended by the Board.



### Succession and diversity of tenure

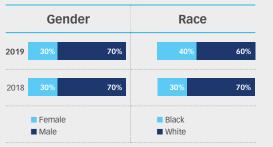
**Policy:** Periodic, staggered rotation of members so as to ensure the introduction of members with new expertise and perspectives, while retaining valuable industry knowledge, skills, experience and maintaining continuity.



Succession planning makes provision for the identification, mentorship and development of future members.

### Gender and racial diversity

**Policy:** The company's gender diversity policy promotes a voluntary target of 40% female representation on the Board over a three-year period, while the racial diversity policy promotes a voluntary target of 50% black representation on the Board over the same period.



### Senior executive team



Stephen Saad (55)	Group Chief Executive
Appointed: January 1999	Qualifications: CA(SA), PhD (Commerce) Honoris Causa

Responsibilities: Stephen is a founding shareholder of Aspen and his responsibilities extend to include strategic positioning of Aspen as a leading multinational pharmaceutical company, global transactions, geographic expansion and product diversification of Aspen in developed and emerging markets.



Gus Attridge (58)	Deputy Group Chief Executive (Finance Director)
Appointed: January 1999	Oualifications: CA(SA)

Responsibilities: Gus is a founding shareholder of Aspen and is responsible for the strategic and financial wellbeing of the Group while also identifying and pursuing appropriate corporate opportunities and global transactions that will further benefit Aspen and its stakeholders.



Appointed: January 1999	Qualifications: CA(SA)
Sean Capazorio (54)	Group Finance Officer

Responsibilities: Sean is responsible for all of the Group's finance functions across Aspen's 55 businesses and also assesses business performance and identifies business improvement opportunities.



Lorraine Hill (56)	Group Operating Officer and Responsible Pharmacist
Appointed: January 1999	Qualifications: BPharm

Responsibilities: Lorraine is responsible for multiple operational areas of the business including strategic manufacturing, pharmaceutical affairs, new product development, strategic procurement and IT. In addition, she plays an integral role in negotiation and implementation of new business initiatives including global transactions.



Appointed: May 2008	Qualifications: CMA, CFM, CBM, MBA
Samer Kassem (45)	Chief Executive Officer, Aspen Global Incorporated CEO

Responsibilities: Samer joined the Group with the responsibility of establishing the company to direct its global operations. He has been integrally involved in the negotiation, completion and integration of strategic acquisitions, the setting up of the Group's global businesses as well as the trading and supply structures to support these.



Stavros Nicolaou (54)	Group Senior Executive Strategic Trade
Appointed: January 1999	<b>Qualifications:</b> B.Pharm, FPS (SA), PhD (Medicine) Honoris Causa

Responsibilities: Stavros plays a pivotal role in the initiation of business development opportunities and is also key to the building and maintenance of strategic relations within industry and with all of Aspen's stakeholders.



Carnie van der Linde (50)	Group Commercial Head
Appointed: May 2016	Qualifications: BTech: Dental Technology

Responsibilities: Carnie is responsible for the implementation of strategy and the performance delivery of Aspen's Commercial Pharmaceutical businesses in Europe CIS, Canada, Spanish Latin America, Brazil, Middle East North Africa and Sub-Saharan Africa.



Trevor Ziman (48)	Asia Pacific CEO
Appointed: May 2001	Qualifications: CA(SA)

Responsibilities: Trevor is responsible for the implementation of strategy and the performance delivery of Aspen's Commercial Pharmaceutical businesses in Australasia, China, Japan, the Philippines, Taiwan, Malaysia and Hong Kong as well as trade into the rest of the Asia Pacific region. He plays a leading role in all transactional activity in the region.

### **Abbreviations**

ANDA Abbreviated new drug application

**ANSM** French National Agency for Medicinal and Health Product Safety

**ANVISA** Brazilian National Health Surveillance Agency

API Active pharmaceutical ingredient

**ARV** Anti-retroviral

**ASN** Nuclear Safety Authority for E-beam

**BBBEE** Broad-based black economic empowerment

**CDP** Carbon disclosure project

**COFEPRIS** Mexican Federal Commission for Protection against Health Risk

**DCA** Drug Control Administration – India

**DQS**Deutsche Gesellschaft zur Zertifizierung von Management Systemen**DPML-CI**Directorate of Pharmacy, Medicines and Laboratories – Ivory Coast

**EDQM** European Directorate for the Quality of Medicines

**EFDA** Ethiopian Food and Drug Administration

**EMA** European Medicines Agency

**FDF** Finished dose form

**FMHACA** Ethiopian Food, Medicine and Healthcare Administration Control Authority

**FSSC** Food Safety System Certification

GCC Middle East and North African Gulf Cooperation Council

**GFDA** Ghanaian Food and Drugs Authority

GMPGood Manufacturing PracticeGRAGerman Regulatory AuthorityHCPHealthcare professional

HPB Health Protection Branch (Canada)

ICHA Ivory Coast Health Authority

**INVIMA**Colombia National Food and Drug Surveillance Institute

IP Intellectual property

IRA Israeli Regulatory Authorities

ISO International Organisation for Standardisation

KFDA Korean Food and Drug Administration

Kl Kilolitre

**KvH** Kilo vessel hours

LASD Local vs Federal Agencies
LIBYAN Libyan Regulatory Authorities

MCAZ Medicines Control Agency of Zimbabwe

MHRA United Kingdom Medicines and Health Products Regulatory Agency

MOH – DRC Ministry of Health – Democratic Republic of Congo

**NAFDAC** Nigerian National Agency for Food and Drug Administration and Control

NDA Ugandan National Drug Authority
NHEPS Normalised headline earnings per share

OHSAS Occupational Health and Safety Management Systems

PMDA Japanese Pharmaceutical and Medical Device Agency
PMPB Malawian Pharmacy, Medicines and Poisons Board

**PPB** Kenyan Pharmacy and Poisons Board

**Russian MolT** Ministry of Industry and Trade of the Russian Federation **SAHPRA** South African Health Products Regulatory Authority

SEDSocio-economic developmentTFDATanzania Food and Drug Authority

TGA Australian Therapeutic Goods Administration
TMDA Tanzania Medicines and Medical Devices Authority

TRA Turkish Regulatory Authority
UHT Ultra-high temperature

UN Global CompactUnited National Global CompactUNDAUgandan National Drug Authority

**US FDA** United States Food and Drug Administration

**WHO** World Health Organisation

**ZAMRA** Zambia Medicine Regulatory Authority

### **Disclaimer**

We may make statements that are not historical facts and relate to analyses and other information based on forecasts of future results and estimates of amounts not yet determinable. These are forward looking statements as defined in the U.S. Private Securities Litigation Reform Act of 1995. Words such as "prospects", "believe", "anticipate", "expect", "intend", "seek", "will", "plan", "indicate", "could", "may", "endeavour" and "project" and similar expressions are intended to identify such forward looking statements, but are not the exclusive means of identifying such statements. By their very nature, forward looking statements involve inherent risks and uncertainties, both general and specific, and there are risks that predictions, forecasts, projections and other forward looking statements will not be achieved. If one or more of these risks materialise, or should underlying assumptions prove incorrect, actual results may be very different from those anticipated. The factors that could cause our actual results to differ materially from the plans, objectives, expectations, estimates and intentions expressed in such forward looking statements are discussed in each year's Annual Report. Forward looking statements apply only as of the date on which they are made, and we do not undertake other than in terms of the Listings Requirements of the JSE Limited, any obligation to update or revise any of them, whether as a result of new information, future events or otherwise.



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