



Unabridged Corporate Governance Report

Healthcare. We Care.

Corporate governance report

The King IV Report on Corporate Governance™ for South Africa, 2016 (“King IV™” or “the King Code”) is the primary corporate governance code in South Africa and consists of a set of voluntary principles and leading practices with an “apply and explain” disclosure regime. The Listings Requirements of the JSE require listed companies such as Aspen to apply King IV™ – paragraph 8.63(a)(i) stipulates that issuers are required to disclose the implementation of the King Code through the application of the King Code disclosure and application regime. This document outlines how we have applied these principles and explains (along with our online King IV™ application register) how we have adopted the recommended practices contained in the code, seeking to promote and entrench the four primary corporate governance outcomes, namely ethical culture, good performance, effective control and legitimacy. Our corporate governance framework includes the structures, processes and practices that the Board of Directors use to direct and manage the Group’s operations. In line with the philosophy that good corporate governance is an evolving discipline, governance structures, practices and processes are actively monitored and revised from time to time to reflect best practice.

The directors are of the opinion that the Group has applied the requisite King IV™ principles, with the intention to meet the four primary corporate governance outcomes, as more fully detailed in the schedule provided below:

		Reference for more information on our application of these principles
Principle 1	The governing body should lead ethically and effectively.	Page 1 of this report, the Social & Ethics Committee report and the Social & relationship capital section of the Integrated Report (pages 76 to 81).
Principle 2	The governing body should govern the ethics of the organisation in a way that supports the establishment of an ethical culture.	Page 5 of this report, the Social & Ethics Committee Report and the Social & relationship capital section in the Integrated Report (pages 76 and 81).
Principle 3	The governing body should ensure that the organisation is and is seen to be a responsible corporate citizen.	The Social & Ethics Committee Report, the Social & relationship capital section of the Integrated Report (pages 76 and 81) and the Natural capital section in the Integrated Report (pages 82 to 87).
Principle 4	The governing body should appreciate that the organisation’s core purpose, its risks and opportunities, strategy, business model, performance and sustainable development are all inseparable elements of the value creation process.	Integrated Report sections dealing with Our business model (pages 8 to 9), Our sustainable business strategy (pages 22 to 23), Our approach to sustainability (pages 24 to 32), Our risks and opportunities (pages 27 to 32) and Our strategic business performance (pages 36 to 45).
Principle 5	The governing body should ensure that reports issued by the organisation enable stakeholders to make informed assessments of the organisation’s performance, and its short, medium and long term prospects.	Integrated Report sections dealing with Our approach to reporting (inside front cover to page 1), Our strategic business performance (pages 36 to 45), Business segment overview (pages to 57) and Our capitals (pages 58 to 92).
Principle 6	The governing body should serve as the focal point and custodian of corporate governance in the organisation.	Pages 1 to 4 of this report.
Principle 7	The governing body should comprise the appropriate balance of knowledge, skills, experience, diversity and independence for it to discharge its governance role and responsibilities objectively and effectively.	Pages 2 to 3 of this report and Our Approach to governance and Our Board of Directors reports on pages 93 to 96 of the Integrated Report).
Principle 8	The governing body should ensure that its arrangements for delegation within its own structures promote independent judgement, and assist with balance of power and the effective discharge of its duties.	Page 5 and 7 of this report.
Principle 9	The governing body should ensure that the evaluation of its own performance and that of its committees, its chair and its individual members, support continued improvement in its performance and effectiveness.	Page 5 of this report.
Principle 10	The governing body should ensure that the appointment of, and delegation to, management contribute to role clarity and the effective exercise of authority and responsibilities.	Page 7 of this report.
Principle 11	The governing body should govern risk in a way that supports the organisation in setting and achieving strategic objectives.	Page 6 of this report, Our risks and opportunities report (page 28 to 32) and the Audit & Risk Committee report.
Principle 12	The governing body should govern technology and information in a way that supports the organisation setting and achieving its strategic objectives.	Page 7 of this report and page 6 of the Audit & Risk Committee report.

Corporate governance report continued

		Reference for more information on our application of these principles
Principle 13	The governing body should govern compliance with applicable laws, non-binding rules, codes and standards in a way that supports the organisation being ethical and a good corporate citizen.	Page 1 and 6 of this report and the Social & relationship capital section on page and 76 to 81 of the Integrated Report).
Principle 14	The governing body should ensure that the organisation remunerates fairly, responsibly and transparently so as to promote the achievement of strategic objectives and positive outcomes in the short, medium and long term.	The Remuneration & Nomination Committee report on pages 98 to 111 of the Integrated Report.
Principle 15	The governing body should ensure that assurance services and functions enable an effective control environment, and that these support the integrity of information for internal decision-making and of the organisation's external reports.	Our approach to reporting (inside front cover to page 1 of the Integrated Report) and the Audit & Risk Committee Report.
Principle 16	In the execution of its governance role and responsibilities, the governing body should adopt a stakeholder-inclusive approach that balances the needs, interests and expectations of material stakeholders in the best interests of the organisation over time.	Engaging our stakeholders on page 16 to 17 of the Integrated Report.

Review of governance practices

As indicated, our corporate governance practices are reviewed on an ongoing basis to ensure alignment with internal developments and to ensure ongoing adherence to legislation, regulation and global governance trends. Opportunities to introduce further enhancements to the Group's governance practices are continuously considered and implemented as appropriate. The Board adopted the following additional key governance practices (supporting the corresponding King™ IV principles) during the year under review:

- The Group's ethics management programme was adjusted to emphasise the ethical "tone at the top" and Aspen's unflinching commitment to engaging all Aspen stakeholders with integrity (King IV™ principles 1 and 2);
- Additional independent non-executive director appointments were made to bolster the skills and expertise on the Board (King IV™ principles 7 and 8);
- The Group's remuneration practices were reviewed, resulting in *malus* and clawback clauses being introduced and the benchmarking of the remuneration of the Group's senior executives, including the executive directors (King IV™ principle 14); and
- A formal policy imposing limitations on the tenure of independent non-executive directors beyond nine years has been adopted (King IV™ principles 7 and 8).

The Board of Directors

We are led by a unitary Board of Directors, constituted as required in terms of the Companies Act, the company's Memorandum of Incorporation and the Board Charter.

There are no fixed-term service contracts in place for the executive directors and their tenure is subject to the normal terms and conditions on which the company appoints members of senior management.

Directors assume collective responsibility for steering and setting Aspen's direction, approving all material policy considerations and short, medium and long-term strategic planning, overseeing and monitoring the implementation and execution of strategy by management and ensuring accountability for organisational performance.

All directors are required to annually confirm adherence to our Code of Conduct which is available online or from the Company Secretary.

Board composition, appointment and independence of non-executive directors

The Board currently comprises 10 directors, two of whom are executive directors with the remainder being non-executives. Six of these are considered independent non-executive directors within the criteria determined by King IV™ and constitute the majority of non-executive directors on the Board. The following directorship changes have been effected since the previous Integrated Report being published:

Director	Classification	Change	Effective date
John Buchanan	Independent Non-executive Director	Retirement	31 July 2018
Linda de Beer	Independent Non-executive Director	Appointment	31 July 2018
Ben Kruger	Independent Non-executive Director	Appointment	1 April 2019
Themba Mkhwanazi	Independent Non-executive Director	Appointment	1 April 2019
Roy Andersen	Independent Non-executive Director	Retirement	30 September 2019

The Board and management wish to extend a special word of thanks to John Buchanan and Roy Andersen for their dedicated and considerable contributions to Aspen over the years they served on the Board.

Corporate governance report continued

The composition of the Board ensures that there is a balance of power and authority in decision-making processes. Non-executive directors are appointed by the Board in terms of a formally documented and transparent process which takes place under the guidance of the Remuneration & Nomination Committee. Non-executive directors are selected on the basis of their skills, business experience, reputation and qualifications. Aspects such as gender and racial diversity and the achievement of the targets the Board has set itself in this regard are also considered in the appointment of new directors as explained in more detail below. The non-executive directors collectively bring a wealth of skills, knowledge and experience from their own fields of business to the Board, ensuring that the Board's consideration of matters of strategy, policy and performance are always robust, informed and constructive.

While non-executive director appointments are based on merit and overall suitability for the role, the Remuneration & Nomination Committee remains appreciative of Aspen's status as a multinational pharmaceutical company and diversity considerations when making recommendations for appointment to the Board. The Board further recognises that, as a South African-based company, it is important to consider the gender and racial diversity of the Board and as such has set aspirational targets of 50% female representation (currently at 30% – 2018: 33,3%) and 50% black representation (currently at 40% – 2018: 33,3%) in the number of directors who serve on the Board in line with the gender and racial diversity policy. These targets will be reviewed from time to time to ensure broader representation into the future.

The terms and conditions of the appointment of each of the non-executive directors are contained in a letter of appointment which, together with the Board Charter, forms the basis of the director's appointment. Newly appointed non-executive directors are required to provide details of their professional commitments outside of Aspen and a statement that confirms that he or she will have sufficient time available to fulfil the responsibilities ascribed to directors. The Remuneration & Nomination Committee is responsible for making recommendations to the Board for the identification and removal of underperforming or unsuitable directors, should this prove necessary.

While no formal staggered rotations arrangements are in place, the company's Memorandum of Incorporation requires that one-third of the non-executive directors retire by rotation at each annual general meeting. Directors who retire may, if eligible, offer themselves for re-election. The names of the directors who retire by rotation at the next annual general meeting appear in the notice of the 2019 annual general meeting – refer to ordinary resolution 3 as set out in the notice of the 2019 annual general meeting. The re-election of retiring directors by shareholders is subject to a recommendation by the Remuneration & Nomination Committee, following an evaluation of those directors' performance. Directors who may be appointed during a reporting period must have their appointments ratified at the next annual general meeting.

Although the non-executive directors have no fixed-term contracts of appointment, the Board Charter provides for the automatic retirement of a director at the age of 70. At the Board's discretion, the retiring director may thereafter be invited to serve as a non-executive director on a year-to-year basis, provided that shareholders confirm such reappointment at the next annual general meeting. The Group has, in the year under review, adopted a formal policy imposing limitations on the tenure of independent non-executive directors beyond nine years. Each such director will retire automatically on the ninth anniversary of their appointment, but may be invited to serve as a non-executive director on a year-to-year basis, provided that shareholders confirm such reappointment at the next annual general meeting. The independence of such a non-executive who has served on the Board for more than nine years will be rigorously assessed by the Board before a recommendation is made to shareholders to support the director's reappointment.

The fees of the non-executive directors are independent of the Group's financial performance. In line with the requirements of the Companies Act, the fees payable to the non-executive directors for the 2019 financial year were approved by a special resolution of Aspen's shareholders at the company's annual general meeting in December 2018. The fees payable to these directors through to the annual general meeting in 2020 will be approved at the company's annual general meeting to be held on 5 December 2019 and the recommendations to shareholders in this regard can be viewed on page 5 of the AGM notice.

The independence of the non-executive directors is tested on a regular basis to ensure that there are no business or other relationships which could materially interfere with a director's capacity to act independently. At least once annually, we actively solicit details of our directors' interests in the Group, their external shareholdings and other directorships so as to determine whether there are any actual or potential conflicts of interest.

A register containing the directors' declarations of interest is kept by the Company Secretary & Group Governance Officer, circulated to all directors at least once per year and is available for inspection by any of the directors on request. In addition, the agenda at each scheduled Board meeting allows the Board to consider any conflicts arising from changes to the directors' declarations of interest or in respect of any of the matters to be dealt with at that meeting. The Board has satisfied itself that no relationships exist which could adversely affect the classification of its independent non-executive directors, and accordingly that the classification of each of the directors is appropriate. The independence of Sindi Zilwa was independently assessed by the Board in terms of this policy, due to her having served on the Board of Aspen for more than nine years. Ms Zilwa recused herself from deliberations on this matter. This Board's assessment concluded that the ongoing qualification of Ms Zilwa as independent non-executive director is beyond question and recommended her reappointment.

A brief curriculum vitae, and the classification of each director, appears on pages 94 and 95 of the Integrated Report and on our website.

Director induction, training and access to information

Newly appointed directors are required to participate in an induction programme coordinated by the Chairman together with the Company Secretary & Group Governance Officer. In addition to providing an orientation in respect of the Group's operations, directors are guided in their fiduciary duties, provided with information relating to the relevant statutory and regulatory frameworks and introduced to key members of management. The programme also makes directors aware of relevant policies such as those relating to dealing in the company's securities, the duty to declare conflicts of interest and our Code of Conduct.

Corporate governance report continued

The Company Secretary & Group Governance Officer is also, with the assistance of the Group Legal Officer & Group Compliance Officer, responsible for ensuring that directors are kept abreast of relevant legislative and regulatory developments, as well as significant information impacting the Group's operating environment. Training sessions for non-executive directors are held regularly, with a total of three sessions held during the past year. These sessions are presented by senior management or subject experts and are designed to keep directors updated on developments in the Group and the territories in which it operates, as well as other relevant matters.

Directors have unrestricted access to all Group information, records, documents and facilities through the office of the Company Secretary & Group Governance Officer, subject to the prior notification of the Group Chief Executive or, in his absence, the Deputy Group Chief Executive. In addition, non-executive directors have unrestricted access to members of management and, where appropriate, are entitled to access the external auditors without members of management being present. Directors, after discussion with the Chairman, may also seek independent professional advice at the Group's expense should they deem it necessary for the proper execution of their directorial role.

Board mandate and key outcomes for 2019

A formally documented and approved Board Charter outlines the composition, scope of authority, responsibilities, powers and functioning of the Board. The Board Charter is reviewed as and when required to ensure that it remains relevant, appropriate and in line with governance best practice. The following were the key activities and outcomes from the performance of the Board's responsibilities during the year:

- Approved and reviewed the strategic direction of the Group and monitored the execution of strategic plans to ensure the Group achieves its objectives in this regard;
- Identified and oversaw the Group's communication and the constructive engagement with key stakeholders;
- Monitored and oversaw major capital expenditure, acquisitions and disposals as reported in the Integrated Report;
- Considered financial reports and reviewed and approved annual budgets and business plans;
- Monitored the financial performance and the achievement of approved KPIs relating to the Group's capitals and approved annual and interim financial reports and the dividend payable to shareholders;
- Identified and monitored key risks;
- Reviewed risk management strategies and ensured the implementation of appropriate mitigation strategies;
- Reviewed the performance of the Board, its committees, the Chairman, the Group Chief Executive, the Deputy Group Chief Executive and oversaw succession planning in respect of the executive management team, with the assistance of the Remuneration & Nomination Committee; and
- Made decisions on key issues or matters and delegated authority for the day-to-day running of the business of the Group to management in line with an approved Group approvals framework.

Board leadership

The Chairman of the Board is appointed by the directors annually after each annual general meeting of shareholders, and remains in office for a period of one year at a time. The Chairman is absent during the discussion of, and the vote on, his reappointment.

The Board is currently led by Kuseni Dlamini, an independent non-executive director. The Board has, for practical and succession planning considerations, appointed Ben Kruger as the lead independent non-executive director, with effect from 1 October 2019, to act as Chairman in instances where the Chairman may become unavailable in the short to medium term or have a conflict of interest. As with the chairmanship, the appointment of the lead independent non-executive director is made by the Board annually, after each annual general meeting.

Both the Chairman and the lead independent non-executive director have formally mandated roles and responsibilities and the Chairman is subject to an annual evaluation of his performance. The evaluation of the Chairman's performance is coordinated under the direction of the lead independent non-executive director.

The roles of the Chairman of the Board and the Group Chief Executive are separate and clearly defined, such that no one individual director has unfettered powers of decision-making.

Succession planning

The Board has delegated succession planning in respect of Board and committee membership, the Group Chief Executive, Deputy Group Chief Executive and other executives to the Remuneration & Nomination Committee with direct input, as appropriate, from the Chairman and the Group Chief Executive. Succession plans are integrated into the key performance areas at executive management level and reported to the Board annually. For a further explanation on the Group's approach to this aspect and the progress made in this regard, please refer to the Remuneration & Nomination Committee report as contained in the Integrated Report.

Board meetings

The Board meets at least quarterly, with additional meetings being convened to discuss specific issues which arise between scheduled Board meetings. The Board compiles an annual work plan to ensure all relevant matters for Board consideration are prioritised, included on the agenda and addressed at the appropriate time. Five meetings were held in the year under review.

Board meetings are convened by formal notice to the directors. There are comprehensive management reporting disciplines in place with strategic, financial, operational, risk and governance reports tabled. Meeting packs, containing detailed proposals and management reports, are distributed by the Company Secretary & Group Governance Officer to all directors in a timely manner in advance of scheduled meetings, and directors are afforded ample opportunity to study the material presented and to request additional information from management where necessary.

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Decisions taken at Board meetings are decided by a majority of votes, with each director having one vote. Where resolutions need to be taken between Board meetings, a written proposal is circulated to all directors, and requires signature by a majority of directors to be valid. A resolution passed in this manner is effective as at the date on which a majority of directors has signed and is formally noted at the next Board meeting.

The table below sets out the attendance by the directors at these meetings:

Board	12 September 2018	19 October 2018	6 December 2018	7 March 2019	8 March 2019
Roy Andersen ^{#∞}	✓	✓	✓	✓	✓
Gus Attridge [*]	✓	✓	✓	✓	✓
Linda de Beer ^{*∞#}	✓	✓	✓	✓	✓
Kuseni Dlamini ^{∞*}	✓	✓	✓	✓	✓
Ben Kruger ^{*#}	n/a	n/a	n/a	n/a	n/a
Themba Mkhwanazi ^{*∞}	n/a	n/a	n/a	n/a	n/a
Chris Mortimer	✓	✓	✓	✓	✓
Babalwa Ngonyama [#]	✓	✓	✓	✓	Apology
David Redfern	✓	Apology	✓	✓	✓
Stephen Saad	✓	✓	✓	✓	✓
Sindi Zilwa ^{#*}	✓	✓	✓	✓	✓

* Linda de Beer was appointed to the Board effective 31 July 2018. Ben Kruger and Themba Mkhwanazi were appointed to the Board effective 1 April 2019.

membership of Audit & Risk Committee.

∞ membership of the Remuneration & Nomination Committee.

• membership of the Social & Ethics Committee.

The average overall attendance rate of the Board meetings for the 2019 financial year was 95,6%.

Board committees

The Board has established the following Board committees, each with specific Terms of Reference, to assist it in the execution of its role:

- Audit & Risk;
- Remuneration & Nomination; and
- Social & Ethics.

These Board committees are constituted, after a thorough consideration of the allocation of roles and associated responsibilities, in accordance with the Companies Act and recommendations of King IV™ and are chaired by an independent non-executive director.

The Terms of Reference of each of the Board committees are reviewed as necessary and specify the relevant committee's composition, mandate, relationship and accountability to the Board. The Company Secretary & Group Governance Officer is the secretary to all committees of the Board and assists in ensuring that the committees operate within the limits of their respective mandates, in terms of an agreed annual work plan and that a formal process of reporting is in place.

Regular meetings of the Board's committees are scheduled, in advance, in the Group's corporate calendar. In addition, any of the committees may convene ad hoc meetings should the business of the Group so require. The number of meetings held by each committee and the directors' attendance at those meetings appear in the reports of the committees available online.

The Board committees report formally to the Board at each Board meeting following any meeting of a committee. All directors are entitled to attend any committee meetings as observers.

In line with the requirements of the Companies Act the members of the Audit & Risk Committee are required to be elected by shareholders at the next annual general meeting.

Detailed reports on the composition, role and performance of each of the Board committees are available online.

Evaluation of Board performance

An evaluation of the performance of the Board, the Board committees, the Chairman, the Group Chief Executive, the Deputy Group Chief Executive, the Company Secretary & Group Governance Officer and each of the individual directors is conducted annually. The evaluations carried out in 2019 focused on the effectiveness of:

- The Board's composition, governance processes and procedures;
- The Board's committees in discharging their respective mandates;
- The Chairman of the Board;
- Each of the directors and their individual contributions;
- The Group Chief Executive and Deputy Group Chief Executive;
- The Company Secretary & Group Governance Officer; and
- Governance processes in general.

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The evaluations were designed to gain an insight into how each of the directors of the Board believes the Board is meeting its objectives. The evaluations provided guidelines for evaluating the Board's effectiveness and focused on areas where the Board's performance may possibly be enhanced or improved, as well as assessing the individual contributions of the directors.

Responses were collated by the Company Secretary & Group Governance Officer and reported to the Remuneration & Nomination Committee and, subsequently, the Board. While the results of these assessments were found to be satisfactory, the Chairman has engaged with directors in respect of certain aspects raised as a result of the evaluation process.

The Company Secretary & Group Governance Officer

The Company Secretary & Group Governance Officer is also the Group Governance Officer and plays a pivotal role in the corporate governance of the Group. He attends all Board and committee meetings and provides the Board and directors, collectively and individually, with guidance on the execution of their governance roles. The Board has considered and is satisfied with the qualification, competence and expertise of the Company Secretary & Group Governance Officer. He is not a director of the company and the Board has also satisfied itself of the fact that he continues to maintain an appropriate arm's length relationship with the Board. Abbreviated biographical details of the Company Secretary & Group Governance Officer are set out on page 95 of the Integrated Report.

All directors have access to the advice and services of the Company Secretary & Group Governance Officer. The Company Secretary & Group Governance Officer is appointed by and is accountable to the Board as a whole.

Corporate values and ethics

Our values of integrity, excellence, commitment, innovation and teamwork are fundamental to our business philosophy and guide the way the Group conducts its business and interacts with all stakeholders.

Further information in respect of the Group's ethics management programme and its Code of Conduct are contained in the Social & Ethics Committee report, available online.

Insider trading

Aspen's insider trading policy prohibits directors, the Company Secretary and their associates from dealing in securities relating to the company in closed or prohibited periods or without receiving the required written clearance. In instances where directors or the Company Secretary have dealt in securities, such dealings are required to be disclosed within certain prescribed time frames and in order for the required announcements to be made.

Legislative compliance

The Board is ultimately responsible for overseeing the Group's compliance with laws, rules, codes and standards in terms of King IV™. The Board has delegated to management the responsibility for the implementation of an effective legislative compliance framework and processes as envisaged by King IV™. The Board has considered the compliance framework that has been established by management and has satisfied itself that it is adequate for the requirements of King IV™. The Group Legal Officer & Group Compliance Officer provides the Board with assurance that the Group is compliant with applicable laws and regulations. The Board has considered and is satisfied with the qualification, competence and expertise of the Group Legal Officer & Group Compliance Officer. This role is an independent, objective assurance and consulting activity designed to give operational effect to the principles of King IV™.

The Group Legal Officer & Group Compliance Officer's function includes:

- Identifying and advising the Group on existing and new legislation applicable to the Group's business in the jurisdictions where it operates companies; and
- Developing and implementing the annual legislative compliance audit plan across the Group.

A legislative compliance policy has been implemented and is reviewed as and when necessary.

The Group Legal Officer & Group Compliance Officer, supported by internal and external counsel, monitors developments in legislation and the implementation of new legislation in jurisdictions where we operate. The Group Legal Officer & Group Compliance Officer reports to the Board on a quarterly basis and has unrestricted access to management, employees, activities and all information considered necessary for the proper execution of the legislative compliance function.

The following significant compliance matters received attention during the year:

- The investigation by the authorities in relation to five specified spills that occurred at the Moleneind and the De Geer facilities during April and May 2014 was concluded and Aspen Oss paid the EUR150k fine presented by the Public Prosecutor;
- Subsequent to year end, it was announced that we had offered commitments (Commitments) to the UK Competition and Markets Authority (CMA) for the purposes of addressing the competition concerns arising from certain aspects of the CMA's investigation initiated in October 2017. We also admitted liability for entering into an agreement to acquire a potential competitor Fludrocortisone with the consequence that the conclusion of this agreement resulted in anti-competitive behaviour. This matter has been settled with a penalty of GBP2,1 million and an ex gratia payment of GBP8,0 million being agreed to and provided for by Aspen; and
- The investigations of the European Commission (EC), opened in May 2017 to investigate certain pricing aspects related to specific Aspen products in Europe, are ongoing and we continue to provide full cooperation with the investigation team with the intention of achieving a settlement of the matter through commitments.

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Other than the above matters, no significant incidents of legislative infringements were recorded during the year reflecting effective compliance management and governance processes that were adhered to across the Group. There were no prosecutions of Group companies or directors and officers for failure to comply with any applicable legislation or codes of conduct.

The Group voluntarily complies with a range of non-binding rules, codes and standards throughout the Group.

Dispute resolution

In line with the Group's stakeholder engagement policy, conflict and dispute resolution is dealt with through constructive dialogue with the relevant parties. Where this preferred method does not result in adequate resolution of the matter, external legal advisers, mediators and/or arbitrators are engaged to expedite resolution.

Engagement with stakeholders

The Board acknowledges that it is ultimately responsible for the management of relationships with the Group's major stakeholders. The Board receives formal feedback from management on a quarterly basis as to the nature of interaction with stakeholders.

A report on how we have engaged with our stakeholders during the year is available on pages 16 and 17 of the Integrated Report.

Risk governance

Risk management is an embedded attribute of Aspen's corporate culture and is inherent to all its business decisions, activities and transactions. Risk management is considered to be a prerequisite to the sustainability of the Group. As such an integrated approach to risk management is implemented giving due consideration to economic, environmental and social indicators which impact the company and its stakeholders. Both the opportunities and threats underlying each identified risk are considered to ensure a balanced outcome between risk and reward for the sustainability of the Group as a whole. Our risk management objectives aim to sustainably support the effective pursuit of the Group's strategy.

On an annual basis, our internal audit function conducts an independent audit of the Group's risk management process on behalf of the Audit & Risk Committee. This audit was conducted in June 2019 and concluded that the Group's risk management process, risk management systems and risk governance structures were effective. Other sources of combined assurance supporting the Group's risk mitigation processes were also considered and these included external specialist functions, legislative and regulatory compliance, IT systems and financial controls.

The Group's strategic objectives and challenges in achieving these objectives are detailed on pages 36 to 45 of the Integrated Report, while an explanation of our key risks and opportunities is provided on pages 26 to 32 of the Integrated Report.

IT governance

IT systems have an essential role to play in the implementation of the Group's strategy and the effectiveness of these systems is reported to the Board on a quarterly basis. The Board has adopted an IT governance charter and has an appointed Chief Information Officer to discharge the duties contained in this charter. An IT Steering Committee ensures that the Group's IT strategy is aligned with the Group business objectives and to oversee the implementation and maintenance of the Group's IT governance. This Steering Committee meets periodically, comprises representatives from both the Group's businesses and functions and is chaired by the Deputy Group Chief Executive. The Board is provided with a quarterly report from the Chief Information Officer detailing aspects relating to IT governance and the Group's IT investments in general.

The governance and management of technology and information is based on a federated operating model where Aspen businesses and functional departments are responsible for the implementation, management and operation of technology and information considered appropriate to enable those businesses and functional departments. Opportunities for standardisation and to achieve procurement synergies continue to be explored from a Group perspective.

Business system implementation by various Aspen businesses and functional departments across the Group are in progress and are being monitored by the IT Steering Committee. A programme to mitigate infrastructure technology security risks is being coordinated centrally and includes the introduction of a supporting policy. Mitigation plans have been introduced to address the risk of material operational and disruptive incidents. No incidents of this nature occurred during the year.

In line with Aspen's federated approach to implementing IT systems, effectiveness of technology and information management is the responsibility of the respective Aspen business or functional department and its monitoring and review is included in the overall management and review of business performance. Material IT risks are assessed and included within the risk registers of each unit.

Combined assurance

The level of combined assurance provided is determined by the effectiveness of the risk response activities and the impact of such risk to the Group. No significant areas of overlap of assurance gaps have been identified during the year and the levels of assurance are considered appropriate.

Delegation of authority

The Board sets the direction and parameters for the matters reserved for itself and those delegated to the executive directors, by annually approving a formal delegation of authority policy. This policy addresses the authority to appoint senior executives. The Board is satisfied that the adopted authority framework contributes to role clarity and the effective exercise of authority and responsibilities.



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